

IFS UNLEASHED 2022

TERMS AND CONDITIONS



Payment Terms

All ticket payments must be made in USD.

Methods of Payment

Ticket payments can be made by credit card during registration. Please note that full payment is required for entrance to the conference.

Queries

For questions relating to registration, changes or cancellations, please contact globalevents@ifs.com

For questions relating to payment please contact IFS at: finance.woco@ifsworld.com

Event Accommodation

Overnight accommodation is not included in the registration fee. However, reduced rates have been negotiated at selected hotels. It is advisable to book early to secure these rates, as availability is not guaranteed. Provision of valid credit card information is required at the time of booking in order to guarantee a hotel room booking, and all costs will be charged to the individual by the hotel on departure. Please note the credit card must have an expiration date post the last day of the IFS UNLEASHED 2022 event.

Travel

Travel is not included in the registration fee. It is the responsibility of the Attendee to make their way to the conference venue in adequate time. IFS will not be liable for any delays or non-attendance resulting from delayed or suspended transportation.

In-Person Conference Ticket Cancellations

All cancellation notifications should be emailed to globalevents@ifs.com Please allow four (4) weeks for the processing of any approved refund.

A cancellation fee of \$75.00 will be charged for all general conference registrations cancelled more than 90 days before the event. Cancellations made after this date will be subject to the following refunds:

- 90-61 days prior to the event: 50% of conference registration fee
- 60-31 days prior to the event: 25% of conference registration fee
- 30 days, no financial refunds or credits will be provided for cancellations.

However, if you are unable to attend due to a positive Covid test (proof of LFT or PCR test result required in writing to globalevents@ifs.com) then IFS will refund the full cost of the conference registration fee. Hotel cancellations do not form part of IFS's responsibility and will apply as per the individual hotel T&Cs available on the accommodation booking page of the registration site.

In addition, IFS may accept cancellations and refunds of a portion of the conference registration fee, at its sole discretion, less than 30 days prior to the event for (1) death in the family (2) medical reason (3) natural disaster

[Substitutions and Name Changes](#)

“No shows” at the IFS UNLEASHED 2022 will be deemed a cancellation. Sharing of Attendees conference passes is not permitted. Substitutions and name changes of the same conference pass category are acceptable at any time. Any substitution or name change to an IFS UNLEASHED 2022 pass of a lower category than the one originally booked may incur cancellation charges.

[Hotel Cancellations](#)

Cancellation of hotel reservations must be made in writing and sent to globalevents@ifs.com. The hotel cancellation policy for the selected hotels are available on the accommodation booking page.

Notification of substitutions and change of name must be made in writing and sent to globalevents@ifs.com

[Event Alterations/Postponement/Cancellation due to Force Majeure \(including Pandemics/COVID-19\)](#)

Event Alterations: It may be necessary for reasons beyond the control of IFS to alter the venue, content or the timing of the program. We will endeavor to keep you abreast of such changes but any reasonable change to the conference format, content or venue will not constitute a reason to request or an obligation for IFS to refund the registration fee.

Event Postponement: Should the proposed dates for IFS UNLEASHED 2022 be cancelled due to Force Majeure, we will endeavor to reschedule the event. IFS shall be relieved from any liability if, for reasons beyond the control of IFS, and without its fault or negligence, the IFS UNLEASHED 2022 is postponed. Under no circumstances are we liable to pay any costs resulting from a postponement of the IFS UNLEASHED 2022, except that attendees will have the option to request a conference ticket refund if they no longer wish or have the opportunity to attend on the new dates and cannot reasonably find a replacement attendee within their organization. Hotel cancellations do not form part of IFS’s responsibility and will apply as per the individual hotel T&Cs available on the accommodation booking page of the registration site.

Event Cancellation: In the event of cancellation due to Force Majeure conference fees will be refunded, but IFS will not be responsible for reimbursement of airline fees and/or accommodation expenses. IFS reserves the right to transfer in-person conference registration fees to a virtual conference ticket.

[Liability Disclaimer and Release: COVID-19](#)

The participants confirms knowledge of the pandemic caused by the virus known as COVID-19 and accepts that IFS UNLEASHED 2022 cannot prevent the participants from becoming exposed to, contracting, or spreading COVID-19 or other diseases while on the event premises, or performing any action for or on behalf of IFS or its representatives. Any in-person interaction with, at, or for IFS may increase the risk of contracting or spreading COVID-19 or other diseases. By registering and attending the event or otherwise engaging with any IFS staff, the participant acknowledges and understands these specific risks and nonetheless accepts them in order to utilize IFS’s services and attend the event or participate in any activity in person rather than arranging for an alternative method participating or not participating at all. IFS disclaims, and participant releases and waives, all claims and rights against IFS in connection with exposure, infection, and/or spread of COVID-19 or any other disease in conjunction with the event or when utilizing IFS’ services or premises or interacting with its staff, irrespective of the nature of such claims, including without limitation for personal injuries, death, disease, property losses, or any other loss that may be released and waived under applicable law, and/or any claims of negligence

and whether such damages are known or unknown, foreseen or unforeseen, or that occur now or in the future.

Event Alterations/Postponement/Cancellation at IFS discretion

Event Alterations: It may be necessary for reasons beyond the control of IFS to alter the venue, content or the timing of the program. We will endeavor to keep you abreast of such changes but any reasonable change to the conference format, content or venue will not constitute a reason to request or an obligation for IFS to refund the registration fee.

Event Postponement: Should the proposed dates for IFS UNLEASHED 2022 be cancelled at IFS's discretion, we will endeavor to reschedule the event. IFS shall not be responsible for any liability to pay any costs resulting from a postponement of the IFS UNLEASHED 2022, except that attendees will have the option to request a conference ticket refund if they no longer wish or have the opportunity to attend on the new dates and cannot reasonably find a replacement attendee within their organization. Hotel cancellations do not form part of IFS's responsibility and will apply as per the individual hotel T&Cs available on the accommodation booking page of the registration site.

Event Cancellation: In the event of cancellation at IFS's discretion the conference fees will be refunded, but IFS will not be responsible for reimbursement of airline fees and/or accommodation expenses. IFS reserves the right to transfer in-person conference registration fees to a virtual conference ticket.

Security

IFS is committed to ensuring that the submission of sensitive information, such as credit card details, is safe and secure. We employ reputable and reliable service providers to ensure such information is protected. All information we hold is kept secure with access limited to personnel charged with the processing of such data.

Law

The terms and conditions contained within this document are governed by Swedish Law.